



Insurance Firm Fined by District Consumre Forum

LUCKNOW: The district consumer disputes redressal forum came to the rescue of a consumer who was denied his mediclaim by a city based insurance company on the grounds that the disease he suffered from was not within the policy conditions. However, the forum not only directed the company to pay to the man the amount claimed by him, but also to pay him Rs 5,000 for the mental agony that he had suffered.

The complainant had taken a joint mediclaim policy for himself and his wife from **New India Insurance Company Limited** in 1999, which he renewed in 2001. He later developed bladder outlet obstruction for which he was treated at AIIMS. The complainant spent close to Rs 19,000 on his treatment and surgery. But, when he claimed the amount from the insurance company, he was denied the money.