

Contact IRDA for Greivance Redressal

The **Grievance Redressal Cell** of the **Insurance Regulatory and Development Authority** looks into complaints from policyholders. Complaints against Life and Non-life insurers are handled separately. This Cell plays a facilitative role by taking up complaints with the respective insurers.

Registration of Complaints:

Policyholders wishing to register complaints with the IRDA are requested to use the registration form.

CALL CENTER : TOLL FREE NO:155255

Contact information:

Complaints against Non-life insurance companies:

Private Insurers:

e-mail ids: complaints@irda.gov.in

Public Sector Insurers:

Mr.R.Srinivasan, Officer on Special Duty
Insurance Regulatory and Development Authority
Consumer Affairs Department
United India Tower, 9th floor, 3-5-817/818,
Basheerbagh, Hyderabad – 500 029.

e-mail ids: complaints@irda.gov.in

Complaints against Life Insurance Companies:

Mr. T Venkateswara Rao, Deputy Director
Insurance Regulatory and Development Authority
Consumer Affairs Department
United India Tower, 9th floor, 3-5-817/818,
Basheerbagh, Hyderabad – 500 029.

e-mail id: complaints@irda.gov.in