

## Contact IRDA for Greivance Redressal

The **Grievance Redressal Cell** of the **Insurance Regulatory and Development Authority** looks into complaints from policyholders. Complaints against Life and Non-life insurers are handled separately. This Cell plays a facilitative role by taking up complaints with the respective insurers.

### Registration of Complaints:

Policyholders wishing to register complaints with the IRDA are requested to use the registration form.

**CALL CENTER : TOLL FREE NO:155255**

### Contact information:

#### Complaints against Non-life insurance companies:

##### Private Insurers:

e-mail ids: [complaints@irda.gov.in](mailto:complaints@irda.gov.in)

##### Public Sector Insurers:

Mr.R.Srinivasan, Officer on Special Duty  
Insurance Regulatory and Development Authority  
Consumer Affairs Department  
United India Tower, 9th floor, 3-5-817/818,  
Basheerbagh, Hyderabad – 500 029.

e-mail ids: [complaints@irda.gov.in](mailto:complaints@irda.gov.in)

#### Complaints against Life Insurance Companies:

Mr. T Venkateswara Rao, Deputy Director  
Insurance Regulatory and Development Authority  
Consumer Affairs Department  
United India Tower, 9th floor, 3-5-817/818,  
Basheerbagh, Hyderabad – 500 029.

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